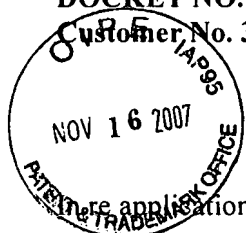


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DOCKET NO. 11157SSUS04C (NORT10-00349)

PATENT

Customer No. 33000



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent application of : K. Scott Ramey, et al
Serial No. : 10/662,603
Filed : September 15, 2003
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE FOR
WEB-BASED CONTROL OF A CALL SERVER
Group No. : 2194
Examiner : Charles E. Anya

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Office Action;
2. Petition for Extension of Time - one month (in duplicate);
3. Check in the amount of \$120.00 for the one-month extension fee; and
4. A postcard receipt

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 11/13/07.

Date: 11/13/07

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